

CONSUMER GRIEVANCES REDRESSAL FORUM

SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 23rd day of October' 2024

C.G.No.138/2024-25/Kadapa Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy

Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Between

Sri. G. Prabhakar Reddy, D.No. 5-28,
Bayanapalli, Badvel (M), Kadapa District

Complainant

AND

1. Assistant Accounts Officer/ERO/Badvel
2. Dy. Executive Engineer/O/Badvel
3. Executive Engineer/O/Mydukur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 22.10.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 04.09.2024 at Badvel stating that he is having service connection



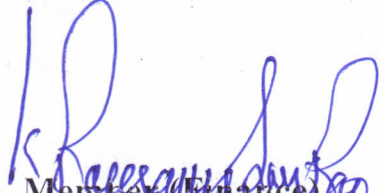
SC.No.2622201014985 for which the meter is showing wrong reading and further the meter is to be fixed outside his house.

02. The said complaint was registered as C.G.No.138/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they have revised the bill of the complainant and they also fixed the meter outside his premises.
03. Heard respondents through video conferencing. Complainant remained absent. The complainant when contacted through phone reported that the respondents revised the wrong bill and fixed the meter outside his premises and reported his satisfaction about the action taken by the respondents and requested to close the complaint. Since the grievance of the complainant was redressed, this Forum feel that this complaint can be closed.
04. ***In the result***, the complaint is closed. There is no order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the




date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 23rd day of October'2024.


Member (Finance)
23/10/2024


CHAIRPERSON


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedevaram Road,
Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

